

Annual Statistics for the State of New Jersey Calendar Year 2023

Health care provider specialty	Ophthalmology /Optometry	
Medication, diagnostic test, or procedure	Routine Vision, Medical Optometry, Medically Necessary Contact Lenses	
Indication offered	Routine Vision, Medical Optometry, Medically Necessary Contact Lenses	
Reason for denial	not medically necessary, lack of clinical documentation, benefit denial	
Annual Statistics for 2023 for the State of New Jersey		
New Jersey	Count of Member Appeals	% of Member Appeals
Year 2023		
Approved	0	0%
Denied	0	
Partial	0	
Grand Total	0	

Time between submission of prior authorization request and determination
Urgent- 37 Hours Non-Urgent- 12 Calendar Days
Average median time elapsed between a request for clinical records from the requesting provider and receipt of adequate clinical records to complete prior authorization requests and determinations.
Average Elapsed Time 1.6 Days
Number of appeals generated for cases denied in which there was inadequate or no prior clinical information.
No Appeals for New Jersey in 2023